

VR Success Story: VR Partnerships Lead to a New Way of Life



IDVR Mission is to prepare individuals with disabilities for employment and career opportunities while meeting the needs of the employers.

DELBERT'S SUCCESS STORY

Occupation: Sales

Employer: Home Depot

Location: Boise, ID

Hourly Wage: \$11.00, plus full benefits – health, retirement, 401k, profit sharing

Weekly Hours: 40

Employee Awards: Voice of the Customer and Employee of the Quarter

Delbert: "I am proud to say that working with VR made all the difference between being a success and not, with the helping hand of Tara (Delbert's VR Counselor)."

- Delbert struggled with substance use disorders, mental health and learning difficulties most of his life. He had multiple inpatient substance treatments, difficulty with relationships, significant gaps in work history, and criminal convictions leading to an incarceration
- He was referred to Vocational Rehabilitation by his Felony Probation Parole Officer (PO)
- PO and VR coordinated with private and non-profit resource providers for wraparound services – substance abuse counseling, clean and sober housing, getting hiring documentation, transportation, job search assistance
- As a result, Delbert was hired as a temporary, seasonal employee at Home Depot
- After successfully completing substance abuse counseling, VR helped Delbert maintain his progress with individual counseling. He gained confidence and started feeling better about himself.
- His employer recognized Delbert's strong work ethic, exceptional customer service and sales skills, and offered him a permanent, full-time position with benefits
- Delbert received numerous "Voice of the Customer" awards and earned "Employee of the Quarter" recognition
- Delbert is working hard towards a healthy and happy life. He gives credit to the partners in the community that helped him get the services he needed to be successful