

# A G E N D A CRP Meeting March 20, 2024, 2:00 pm – 4:00 pm (MST)

#### Welcome and Introductions - All

## Purpose and frequency of the CRP meeting

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

CRP Meetings are held every odd number month on the 3<sup>rd</sup> Wednesday.

## Goals for the meeting:

Transparency.

Improved communication.

Increased consistency across State service delivery.

Increased opportunities for all CRPs to participate in meetings with IDVR.

Systemic CRP topics, not individual CRP issues or specific cases.

### **Topics**

#### IDVR Administrator Jane Donnellan

- State Rehabilitation Council (SRC) CRP Representative Opportunity
- Legislative Update

Review Annual Report Data

**Customer Satisfaction Survey** 

Presentation: Disability & The Workplace ~ A Primer for Job Coaches

Guest Presenter: Mark Reinhardt

Efficiency With Travel to Underserved Areas

JSA Activity Alignment

IDVR Rate Study Update

#### Submitted CRP Questions

- Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting
- > CRP questions Association questions vs. individual CRP
- > Associations: Please identify CRP(s) (as well as areas affected, if applicable)
- Provide specific information (\*not regarding individual cases)
- > Promptly respond to IDVR requests for clarifying information
- > Review CRP submitted questions.

### Questions?

# **Next CRP Meeting**

- Every odd number month 3<sup>rd</sup> Wednesday
- May 15, 2024, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions 2 weeks prior May 1, 2024