



## **AGENDA CRP Meeting**

**May 24, 2023, 2:00 pm – 4:00 pm (MST)**

### **Welcome and Introductions – All**

#### **Purpose and frequency of the CRP meeting**

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

**Going forward,** The CRP Meetings will be held every odd month on the 3<sup>rd</sup> Wednesday.

#### **Goals for the meeting:**

- Transparency
- Improved communication
- Increased consistency across State service delivery.
- Increased opportunities for all CRPs to participate in meetings with IDVR.
- Systemic CRP topics, not individual CRP issues or specific cases.

#### **Topics**

##### **IDVR Rate Methodology Project**

- RFP Published May 3, 2023

##### **New CRP Referral & Initial Staffing**

- CRP Referral Document

##### **Capacity & Taking Referrals**

- Ongoing Issue
- CRP Initiating Service/Timeframes

## **Customer Involvement**

- Customer issues

## **Pre-ETS Job Shadow – Alison Lowenthal**

- Clarifications & Discussion

## **CRP Staff Training Discussion**

- Qualifications and Training

## **IDVR Authorizations & Billing/Report - Discussion**

- IDVR Counselor Issuing Authorizations for 30, 60, 90 days
- Discussion

## **Submitted CRP Questions**

- Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting
- CRP questions – Association questions vs. individual CRP
- Associations: Please identify CRP(s) (as well as regions affected, if applicable)
- Provide specific information (\*not regarding individual cases)
- Promptly respond to IDVR requests for clarifying information
- Review CRP submitted questions:

## **Questions?**

## **Next CRP Meeting**

- Every odd month – 3rd Wednesday
- July 19, 2023, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions 2 weeks prior – July 5, 2023