



A G E N D A

CRP Meeting

May 15, 2024, 2:00 pm – 4:00 pm (MST)

Welcome and Introductions – All

Purpose and frequency of the CRP meeting

*To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.
CRP Meetings are held every odd number month on the 3rd Wednesday.*

Goals for the meeting:

- Transparency.
- Improved communication.
- Increased consistency across State service delivery.
- Increased opportunities for all CRPs to participate in meetings with IDVR.
- Systemic CRP topics, not individual CRP issues or specific cases.

Topics

IDVR Administrator

- Agency update

Pre-ETS – Individualized WBLEs

- Referrals

Ceasing Services w/ Customer

- Stopping services
- Notifying staff

Authorizations

- Unused/outstanding authorization amounts

CRP Invoices

- Current guidance – CRP Manual
- Contracted Services – Follow contract requirements for invoice submission

Late Invoices

- Change in late invoice process

Submitted CRP Questions

- **Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting**
- *CRP questions – Association questions vs. individual CRP*
- *Associations: Please identify CRP(s) (as well as regions affected, if applicable)*
- *Provide specific information (*not regarding individual cases)*
- *Promptly respond to IDVR requests for clarifying information*
- *Review CRP submitted questions.*

Questions?

Next CRP Meeting

- Every odd number month – 3rd Wednesday
- July 17, 2024, 2:00pm to 4:00pm (MST)
- **Please submit meeting topics and questions 2 weeks prior – July 3, 2024**