



AGENDA

CRP Meeting

March 20, 2024, 2:00 pm – 4:00 pm (MST)

Welcome and Introductions – All

Purpose and frequency of the CRP meeting

*To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.
CRP Meetings are held every odd number month on the 3rd Wednesday.*

Goals for the meeting:

- *Transparency*
- *Improved communication*
- *Increased consistency across State service delivery*
- *Increased opportunities for all CRPs to participate in meetings with IDVR*
- *Systemic CRP topics, not individual CRP issues or specific cases*

Topics

IDVR Administrator Jane Donnellan

- State Rehabilitation Council (SRC) CRP Representative Opportunity
- Legislative Update

Review Annual Report Data

Customer Satisfaction Survey

Presentation: Disability & The Workplace ~ A Primer for Job Coaches

Guest Presenter: Mark Reinhardt

Efficiency With Travel to Underserved Areas

JSA Activity Alignment

IDVR Rate Study Update

Submitted CRP Questions

- Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting
- CRP questions – Association questions vs. individual CRP
- Associations: Please identify CRP(s) (as well as areas affected, if applicable)
- Provide specific information (*not regarding individual cases)
- Promptly respond to IDVR requests for clarifying information
- Review CRP submitted questions.

Questions?

Next CRP Meeting

- Every odd number month – 3rd Wednesday
- **May 15, 2024, 2:00pm to 4:00pm (MST)**
- Please submit meeting topics and questions 2 weeks prior – May 1, 2024