



## **AGENDA**

**CRP Quarterly Meeting  
February 22, 2023, 2:00 pm – 4:00 pm (MST)**

### **Welcome and Introductions – All**

#### **Purpose and frequency of the CRP meeting**

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

The Quarterly Meetings will be held on the 2nd month of each quarter on the 4th Wednesday.

#### **Goals for the meeting:**

- Transparency
- Improved communication.
- Increased consistency across State service delivery
- Increased opportunities for all CRPs to participate in meetings with IDVR
- Systemic CRP topics, not individual CRP issues or specific cases

#### **Topics:**

##### ***Business Relations Manager – MiKayla Monaghan***

- Introduction & Purpose

##### ***Benefits Planning Services & CSNA – Teresa Pit, P&E Manager***

- Benefits Planning
- CSNA Review

##### ***IDVR Interim Rate Increase***

##### ***IDVR Rate Methodology***

##### ***CBWE w/ Pay Service - Review and Discussion.***

- Checking in

### ***New CRP Referral & Initial Staffing***

- CRP Referral Document
  - CRP feedback on new referral
- Initial Staffing
  - CRP feedback on initial staffing

### ***Formal Evaluations***

- Survey sent January 9th – Formal evaluations offered by CRP

### ***Reporting Wages to SSA***

### ***IDVR Authorizations & Billing/Report - Discussion***

#### **Submitted CRP Questions**

- CRP questions - Discussion
- Review CRP questions

#### **Questions?**

- CRP Quarterly Meetings - Discussion

#### **Next CRP Quarterly Meeting**

- May 24, 2023, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions by May 17, 2023