



AGENDA
CRP Quarterly Meeting
November 16, 2022, 2:00 pm – 4:00 pm (MST)

Welcome and Introductions – All

Purpose and frequency of the CRP meeting

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

The Quarterly Meetings will be held on the 2nd month of each quarter on the 4th Wednesday.

Goals for the meeting:

- Transparency
- Improved communication
- Increased consistency across State service delivery.
- Increased opportunities for all CRPs to participate in meetings with IDVR.
- Systemic CRP topics, not individual CRP issues or specific cases.

Topics

New CBWE w/ Pay Service - Review and Discussion.

- Checking in
- CBWE Timesheet - Clarification
- CRP Responsibilities
- Second staffing
- Accepting new referrals - Capacity

Engaging customer/beginning service – CRP Feedback

- Average length of wait?
- What is an appropriate amount of wait?

CRP Referrals (SE)

- Selective referrals

VRC Authorizes a Specific Service

- Providing an unauthorized service

IDVR Chain of Command

- Who to contact for certain issues.

Formal Evaluations

Develop list of different types of evaluations available

- CRP is qualified/trained to provide.
- Identify which aptitude/interest tests & evaluations are available in each region.

Upcoming Training – New CRP Referral Process

VR will be scheduling training for CRP vocational staff for a new CRP Referral Process

- Multiple opportunities to attend a training via WebEx.
- Mid-January 2023 (dates TBD)
- IDVR RMs/ARMs will also attend training.

CRP Visits

Completing statewide CRP visits

Submitted CRP Questions

Questions regarding CBWE:

- Is the second staffing a billable hour such as the first staffing?
- Can you provide information regarding how many CBWE have been initiated since the new implementation, as well as total referrals to CRP's for services in the first quarter of the year?
- Can you provide information on what the scope of this service is per VR, and expected outcomes? We are asking with the intent of using this information when approaching a potential employer about using their business to complete this work.
- If the VRC requests multiple assessments for a customer, what can be expected in terms of a timeline for completion so that customer isn't left wondering when they can finally begin job development.
- We wonder about the potential for a conflict with Dept. of Labor policy with regard to having an employer who has no employer/employee or supervisory relationship being asked to sign a payroll sheet for the work done during a CBWE. Can you address this?

- We are being reimbursed \$7.25 to pay the clients involved in CBWE's, but this doesn't cover the cost to the CRP of paying for their liability or the administrative costs involved in processing it. Are there any plans in place to ensure the CRP's are reimbursed for these costs, as well?
- During the last program year what outcomes were achieved? How many individuals were served per disability category: most significantly disabled, significantly disabled and disabled? Also, can we get a breakdown of how many people were served in each region?
- How many VR customers have been referred for benefits counseling over the past year, and of these, how many are on track to substantial gainful employment that will result in discontinuing or reducing benefits? How does VR measure the success of this service?
- In your Strategic Plan 2022 – 2026 it mentions that efforts to implement Customized Employment were adversely affected by Covid, but that new efforts are underway for a new pilot during 2022. Could you elaborate on this? How many providers are currently certified to provide this service, and are there plans to expand that capacity throughout the state? Are there any new service delivery models under consideration?
- What is the process for applying to provide Pre-ETS services in our area?
- What are the plans and timelines for determining the rate methodology VR will use in setting CRP rates?
- What does IDVR plan to request for the FY24 budget?

Questions?

Next CRP Quarterly Meeting

- February 22, 2023, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions by February 8th