

# AGENDA CRP Meeting January 17, 2024, 2:00 pm – 4:00 pm (MST)

#### Welcome and Introductions - All

#### Purpose and frequency of the CRP meeting

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

CRP Meetings are held every odd number month on the 3<sup>rd</sup> Wednesday.

# Goals for the meeting:

- Transparency
- Improved communication.
- Increased consistency across State service delivery
- Increased opportunities for all CRPs to participate in meetings with IDVR
- Systemic CRP topics, not individual CRP issues or specific cases

### **Topics**

# **PCG Rate Study**

- Training Webinar Registration open now!
- Registration opens -
- Training Webinar: 1/23 & 1/25
- Website Walkthrough
- Review Timeline
- CRP Questions
- "If you want your voice to be heard, you need to participate."

# JSA – Employer Pre-Employment Assessments – Concerns

Community-Based Work Evaluations – Staff Planning & timesheet signatures.

#### IDVR Centralized Fax Process

- CRP Invoice Numbers Issues using Auth #
- CRP Invoices/Reports Requirements, organizing, & late invoices
  - Fax numbers for the Customer Centers:

- CCSW (Sfax) General 208-327-7009 ---- (Sfax) PreETS 208-465-8416
- CCSC (Sfax) General 208-327-7417 --- (Sfax) PreETS 833-504-1451
- CCSE (Sfax) General 208-525-7306 --- (Sfax) PreETS 888-981-1421
- CCN (Sfax) General 888-981-1491---- (Sfax) PreETS 888.981.1550

## CRP Referrals & Capacity

• CRP Services List – Updating Information

#### **Submitted CRP Questions**

- <u>Submit CRP questions/agenda items two (2) weeks prior to the CRP</u> Meeting
- CRP questions Association questions vs. individual CRP
- Associations: Please identify CRP(s) (as well as regions affected, if applicable)
- Provide specific information (\*not regarding individual cases)
- Promptly respond to IDVR requests for clarifying information
- Review CRP submitted questions.

#### **Questions?**

# **Next CRP Meeting**

- Every odd number month 3<sup>rd</sup> Wednesday
- March 20, 2024, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions 2 weeks prior March 6, 2024