

#### AGENDA

# CRP Meeting January 17, 2024, 2:00 pm – 4:00 pm (MST)

### Welcome and Introductions - All

### Purpose and frequency of the CRP meeting

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

CRP Meetings are held every odd number month on the 3<sup>rd</sup> Wednesday.

## Goals for the meeting:

Transparency.

Improved communication.

Increased consistency across State service delivery.

Increased opportunities for all CRPs to participate in meetings with IDVR.

Systemic CRP topics, not individual CRP issues or specific cases.

## **Topics**

## PCG Rate Study

- Training Webinar Registration open now!
- Registration opens -
  - Training Webinar: 1/23 & 1/25
- Website Walkthrough
- Review Timeline
- CRP Questions
- "If you want your voice to be heard, you need to participate."

JSA – Employer Pre-Employment Assessments – Concerns

Community-Based Work Evaluations – Staff Planning & timesheet signatures

### **IDVR Centralized Fax Process**

- CRP Invoice Numbers Issues using Auth #
- CRP Invoices/Reports Requirements, organizing, & late invoices
  - o Fax numbers for the Customer Centers:
    - CCSW (Sfax) General 208-327-7009 ---- (Sfax) PreETS 208-465-8416
    - CCSC (Sfax) General 208-327-7417 --- (Sfax) PreETS 833-504-1451
    - CCSE (Sfax) General 208-525-7306 --- (Sfax) PreETS 888-981-1421
    - CCN (Sfax) General 888-981-1491---- (Sfax) PreETS 888.981.1550

• CRP Services List – Updating Information

## **Submitted CRP Questions**

- Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting
- > CRP questions Association questions vs. individual CRP
- Associations: Please identify CRP(s) (as well as regions affected, if applicable)
- Provide specific information (\*not regarding individual cases)
- Promptly respond to IDVR requests for clarifying information
- > Review CRP submitted questions.

Questions?

## **Next CRP Meeting**

- Every odd number month 3<sup>rd</sup> Wednesday
- March 20, 2024, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions 2 weeks prior March 6, 2024