



## A G E N D A

### CRP Quarterly Meeting February 22, 2023, 2:00 pm – 4:00 pm (MST)

#### Welcome and Introductions – All

#### Purpose and frequency of the CRP meeting

*To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.*

*The Quarterly Meetings will be held on the 2nd month of each quarter on the 4th Wednesday.*

#### Goals for the meeting:

*Transparency.*

*Improved communication.*

*Increased consistency across State service delivery.*

*Increased opportunities for all CRPs to participate in meetings with IDVR.*

*Systemic CRP topics, not individual CRP issues or specific cases.*

#### Topics

##### Business Relations Manager – MiKayla Monaghan

- Introduction & Purpose

##### Benefits Planning Services & CSNA – Teresa Pit, P&E Manager

- Benefits Planning
- CSNA Review

##### IDVR Interim Rate Increase

##### IDVR Rate Methodology

##### CBWE w/ Pay Service - Review and Discussion.

- Checking in

##### New CRP Referral & Initial Staffing

- CRP Referral Document
  - CRP feedback on new referral
- Initial Staffing
  - CRP feedback on initial staffings

##### Formal Evaluations

- Survey sent January 9<sup>th</sup> – Formal evaluations offered by CRP

##### Reporting Wages to SSA

## IDVR Authorizations & Billing/Report - Discussion

### Submitted CRP Questions

- CRP questions - Discussion
- Review CRP questions

### Questions?

- CRP Quarterly Meetings - Discussion

### Next CRP Quarterly Meeting

- May 24, 2023, 2:00pm to 4:00pm (MST)
- Please submit meeting topics and questions by **May 17, 2023**